

POLICY STATEMENT

Southern Region Waste Resource Authority (SRWRA) conducts its business in a complex and constantly changing regulatory and business environment and is committed to involving the key stakeholders in its decision-making processes, which is critical to the successful development of SRWRA business, policies and decisions.

Stakeholder engagement is increasingly acknowledged as a valuable process, not only ensuring stakeholders can participate in decisions that affect them at a level that meets their expectations, but also to strengthen and enhance the relationship between SRWRA and the key stakeholders.

SRWRA will consider the following methods of stakeholder engagement:

- Inform – Communication and Information
- Consult – Provide information and options
- Involve – Working directly
- Collaborate – Work in partnership

Levels of Engagement –

SRWRA has identified and defined the following goals and methods of stakeholder engagement:

	Inform	Consult	Involve	Collaborate
Stakeholder engagement goal	To provide balanced and objective information to assist stakeholders understand a decision, any alternatives, opportunities and/or solutions.	To obtain feedback from stakeholder on a decision, allow preferences and any alternative possible outcomes.	To work directly with stakeholders throughout the process to ensure their concerns and needs are consistently understood and considered.	To partner with the stakeholder including the development of alternatives, making decisions and the identification of preferred solutions.
Methods of Engagement	<ul style="list-style-type: none"> • Fact Sheets • Website • Newsletters, bulletins, • circulars • Meetings 	<ul style="list-style-type: none"> • Meetings • Workshops • Letters/Email • Website 	<ul style="list-style-type: none"> • Workshops • Forums/meetings • Survey • Website 	<ul style="list-style-type: none"> • Meetings • Direct dialogue • Joint planning • Governance requirements

Other Relevant Policies/Procedures

- WHS Consultation and Communication Policy
- SRWRA Procurement Policy

Policy Review

This policy will be reviewed every three years and at other times if any significant new information, legislative or organisational change warrants an amendment to this document.

Next Review Date:	August 2024	
Date of 1 st Adoption:	2 Jun 2008 – Report No. 65/08	
Version 2	01 Jun 2009 – Report No. 49/09	
Version 3	25 May 2010 – Executive Officer Review	
Version 4	6 Jun 2011 – Report No. 44/11	
Version 5	8 Jun 2012 – Executive Officer Review	
Version 6	2 Feb 2015 – Report 04/15	
Version 7	01 Aug 2016 - Report No. 28/16	
Version 8	6 Aug 2018 – Report 20/18	
Version 9	6 June 2022 -Board Report	Reviewed to reflect currency and contemporary wording.